

IS YOUR BUSINESS BEING **OVERCHARGED?**



Here's what you can do to **uncover** the answer.

INDUSTRIAL LAUNDRY

- ☐ Ensure you have the final, signed service agreement(s) for each vendor. Use this to compare every invoice.
- ☐ Pay attention to the seven pricing components for each item; these are increased without knowledge.
- ☐ Review your invoice for miscellaneous charges (service, environmental, lost items, ruined items, prep charges and more.)
- ☐ Check for new products and services added after service begins or new contract begins.

WASTE (TRASH, RECYCLING & MEDICAL)

- ☐ There is no state regulation over a private hauler's pricing. Verify you are not paying more than other customers for the same service.
- ☐ Review invoices for contamination and overage charges.
- ☐ Review waste service levels, pick up frequencies and containers used.
- ☐ If you are using a broker or GPO, obtain an independent expert cost verification to ensure you're paying the least amount.

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TELECOM (PHONE & INTERNET)

- ☐ Take inventory of lines used and lines on your bill.
- ☐ Review calling features and services to verify they are being used.
- ☐ Verify percentages used for taxes and surcharges based on the rules and regulations for your state and industry.
- ☐ Phone bills do not give all of the information about your services. Obtain and review the “secret auditing tool” the customer record.

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WATER, GAS & ELECTRIC

- ☐ Recalculate your bill using the utility tariff assigned to you.
- ☐ Ensure tariff was applied correctly for the past 36 months.
- ☐ Review the other available utility tariffs to ensure you’re operating under the most cost-effective tariff.
- ☐ Review all fees, charges and taxes to determine validity.

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HOW WE CAN HELP?

INTEGRITY COST CONSULTING PROVIDES NO-RISK, NO-COST AUDITS TO FIND AND CORRECT HIDDEN ERRORS OR OVERCHARGES TO GET YOUR MONEY BACK. OUR INTERESTS ARE ALIGNED WITH YOURS BECAUSE WE DON'T GET PAID UNLESS YOU RECEIVE FINANCIAL BENEFITS FROM OUR WORK. WHAT DO YOU HAVE TO LOSE? CONTACT US TODAY FOR YOUR FREE AUDIT.

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